

**Health and Community Services**  
**Director: Sarah Pickup**

**Hertfordshire County Council**  
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Addressee  
Address Line 1  
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Town/District  
County Postcode

**Date:**

Dear



**Our new Fairer Charging Policy**



**We have changed the way we work out what you will pay for any services you receive.**



**At the moment we only look at some of the money you have. From April 2011, we will look at all of your money.**

**This might mean that you have to pay more money for the services you use.**



**At the moment we do not charge anyone more than three hundred and forty six pounds and 50 pence a week.**

**From April 2011, some people may be asked to pay more than this.**



**At the moment we allow money for things you have to pay for because of your disability.**

**From April 2011 we will only allow up to 20 pounds a week for this.**



**We may have to change what you pay if you have a short break.**

**This will be the same as you pay now or less than you pay now.**

**Some people do not pay for this service.**



**Please do not worry. We will make sure you have enough money left for yourself.**



**Someone who looks after payments to the council may visit you between now and April.**

**They will write to you to arrange a time that is good for you.**



**They will look at what money you have and work out what you will have to pay from April 2011.**

**You can ask them questions so that you understand what is happening. Your family or carer can be there to help you.**

Yours sincerely

**Sarah Pickup  
Director of  
Health and Community Services**

