

Case Study



VocaLink

VocaLink is a specialist provider of payment transaction services to the world's top banks, their corporate customers and Government departments and securely processes over 9 billion payments a year, including 15% of European payments. On a peak day the payment platform processes over 90 million transactions and its switching technology powers the world's busiest network of over 60,000 ATMs. Its Real-Time Payments platform provides the central infrastructure for the UK's Faster Payments Service.

A combination of sponsored bike rides, charity raffles and proceeds from a staff party enabled VocaLink to raise over £4,000 to support Watford Mencap. The money, combined with the efforts of a committed team of staff volunteers meant the overgrown garden at Thorpedale, one of Watford Mencap's residential care homes, was restored to a standard the residents could enjoy.

The Commission for Social Care Inspection (CSCI) noted the improvement at Thorpedale and this has resulted in Thorpedale achieving a "Good" rating as a residential care home.



Left to Right Standing: Keith Seager, Project Manager Thorpedale, Andrew Carter, Senior Care Worker, Gardening expert Jamie and Francesca Etheridge, VocaLink. Seated: Janet, a Thorpedale resident, Scott Mathers, VocaLink, Rob Moore VocaLink

“Volunteering to help restore the Thorpedale garden was a great experience and very satisfying, the results have been appreciated by all the residents.”

Scott Mathers, volunteer, VocaLink

People with a learning disability find it harder than others to learn, understand and communicate. Watford Mencap works with adults and children with learning disabilities, their parents and carers, in South West Herts. Although we are affiliated to national Mencap, we are entirely self-funded.



Sponsored by:

John Lewis
Watford

If you would like to work with Watford Mencap you can call our fundraising team on **01923 713637** or visit us at:

www.watfordmencap.org.uk

For more information about VocaLink visit www.vocalink.com